

**William Kent Hall, AIC  
PO Box 289  
Kaiser, MO 65047**

---

## **PROFESSIONAL HIGHLIGHTS**

Devoted and successful insurance professional with thirty-five years experience in the insurance industry, including administration, supervision, evaluation, underwriting and handling of multi-line insurance claims.

**Co-owner of Simon & Hall Insurance Professional Services, Inc. a multi-line claim service company centrally located in Missouri at Lake of the Ozarks.**

**Co-owner of SHIPS Watercraft Training, Inc., a hands on educational company with hands on and cutting edge training in the marine insurance industry for insurance companies and their claim representatives.**

**Certified with the State of Oklahoma Insurance Department as an instructor to provide continuing education in the insurance claims field.**

**Insurance company Claims Manager with First Marine Insurance Company for nine years, following thirteen years as Claims Manager for an independent claims Service Company.**

**Multi-line Damage Appraiser/Consultant since 1978 to present:**

**Licensed insurance agent 1981 to 1983**

**Member of International Association of Marine Investigators #1948**

---

## **EDUCATION**

**Oklahoma Baptist University, Shawnee, OK**

**Insurance Institute of America -- Associate in Claims Designation**

AIC 33	The Claims Environment
AIC 34	Workers Compensation and Medical Aspects of Claims
AIC 35	Property Loss Adjusting
AIC 36	Liability Claims Adjusting

**Claim Investigation Guide**

## EDUCATION—(CON'D)

**Comprehensive Guide to Claims**

**Small Power Watercraft Damage and Claims Evaluation**

**Personal Inland Marine and Watercraft Coverage**

**Insurance Fraud Awareness**

**Legal Concepts of Insurance**

**GAB Business Services—Intermediate Property School, Denver, CO (1986)**

**GAB Business Services—Intermediate Casualty School, Denver, CO (1985)**

**Marine Identification and Theft Prevention**

**Numerous and Continuing Industry Studies in Property/Casualty and Inland Marine for Insurance continuing education**

---

## HISTORY

**Simon & Hall Insurance Professional Services, Inc.**—January 1, 2008 to present

Established multi-line claim service with partner, Jerry Simon, AIC, AMS, CMI to provide professional independent expertise to insurance companies concerning all aspects of claims handling, ie., evaluations, investigations, negotiations, appraisals, surveys, and any other aspect of insurance service necessary.

**First Marine Insurance Company**—September 1, 1998 to December 31, 2007

Claims Manager-responsible for administration, evaluation, and settlement of multi-line claims.

**Johnson Claim Service, Inc.**—September 1, 1985 to September 1, 1998

Claims Manager and Independent Claims Representative-responsible for administration and evaluation of first party and third party multi-line claims for numerous insurance companies.

**Oklahoma Farmers Union Insurance Company**—1983 to September 1985

Field multi-line claims representative

**Cushing Insurance Agency**—1981 to 1983

Independent Insurance Agent-responsible for operations of the agency, including sales, claims, and administration.

**Oklahoma Farmers Union Insurance Company**—1976 to 1981 Field multi-line claims representative

## **HOBBIES**

Outdoor Activities: Boating, Fishing, Golf, Hunting and playing with my grandchildren

---

## **REFERENCES**

Provided upon request

---